

# Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900211

Credit Memo Amount: \$199.32

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS135668248-CS135668248 Cust. PO #: see attached

Check #: 1991741 Invoice #: \_\_\_\_\_

AR Ref #: 68521

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis Information/Mis-shipped

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_