

Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900209

Credit Memo Amount: \$423.50

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27002519SC Cust. PO #: 8DPD16KH

Check #: 87644836 Invoice #: 27002519

AR Ref #: 68827

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____