

Chargeback Credit Memo Request Form

Date: 1/23/2019 Chargeback Case #: CB1900207

Credit Memo Amount: \$19,470.89

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS133269187-CS135044365 Cust. PO #: see attached

Check #: 1991741 Invoice #: _____

AR Ref #: 12137963

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Not a Compliance Issue

Detailed Description: Product Overcharged

Investigator: Yinghua Gu

Responsible Party: US Production

Note: Per Jenny, Roger and Ying's research, these are all approved discounts.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____