

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900206

Credit Memo Amount: \$2.50

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3154848-COMP Cust. PO #: 10806294 10806402 10806329

Check #: 2200453 Invoice #: _____

AR Ref #: 12137950

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Fill Rate - Shortage on Order

Investigator: Ming Chu (Kelly) Chen

Responsible Party: Warehouse-SAV

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____