

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900196

Credit Memo Amount: \$540.00

Customer ID: MARSHAP Customer Name: Marshalls, Inc. (AP)

Chargeback Ref #: CB0000733057 CB0000733058 Cust. PO #: 972044
CB0000733060 0000733061

Check #: 1860025 Invoice #: 4400767 4400768 4400769 4400770

AR Ref #: 12137962

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFFERENCE

Investigator: Alexa Wang,Jenny Mu,Vivian Chen

Responsible Party: China Production

Note: VALID per Alexa,
We offered discount \$0.15/pcs*3600pcs = total \$540 due to late delivery. And system was forgotten to update the selling price.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____