

# Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1900186

Credit Memo Amount: \$102.96

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27466376SC Cust. PO #: 3JOKV2QG

Check #: 89325896 Invoice #: 27466376

AR Ref #: 68738

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_