

# Chargeback Credit Memo Request Form

Date: 3/20/2019 Chargeback Case #: CB1900185

Credit Memo Amount: \$685.56

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27414547PC - 27504576PC Cust. PO #: See Attachment

Check #: 89325896 Invoice #: 27414547 - 27504576

AR Ref #: 68742

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: Price Error

Investigator: Kaylee Sun,Snowy (Jie) Chen

Responsible Party: US Production

Note: valid per Snowy, price reduction at time of order

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_