

Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1900184

Credit Memo Amount: \$295.72

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27468709SC Cust. PO #: 16TAKKXZ

Check #: 89085224 Invoice #: 27468709

AR Ref #: 68728

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Diana Arellano,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____