

# Chargeback Credit Memo Request Form

Date: 3/20/2019 Chargeback Case #: CB1900183

Credit Memo Amount: \$198.88

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27420890PC 27466133PC 27468711PC Cust. PO #: 5GVDV1ED 1E8BZ1DH 18DA1WCL

Check #: 89085224 Invoice #: 27420890 27466133 27468711

AR Ref #: 68726

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: Price error

Investigator: Kaylee Sun,Snowy (Jie) Chen

Responsible Party: US Production

Note: price claim validated by Snowy/Linda

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_