

Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1900171

Credit Memo Amount: \$5,424.56

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27088361SC Cust. PO #: 8ZIZK5TG

Check #: 88967152 Invoice #: 27088361

AR Ref #: 68232

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon only paid us back \$200.01 and denied the rest - we have no other evidence to re-challenge a shortages

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____