

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900169

Credit Memo Amount: \$620.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 237751784 - 240249491 Cust. PO #: 31527478-1 - 32487368-1

Check #: 34889 Invoice #: _____

AR Ref #: 68667

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ss

Investigator: April Huang,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____