

# Chargeback Credit Memo Request Form

Date: 2/11/2019 Chargeback Case #: CB1900159

Credit Memo Amount: \$20.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3145297-COMP Cust. PO #: 10160090 10160124

Check #: 2200390 Invoice #: \_\_\_\_\_

AR Ref #: 12137496

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_