

# Chargeback Credit Memo Request Form

Date: 2/22/2019 Chargeback Case #: CB1900158

Credit Memo Amount: \$177.93

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4552447-1QVAR 4552449-1QVAR  
4554736-1QVAR 4554770- Cust. PO #: 10656697 10656699 10806329 10806402

Check #: 2200390 Invoice #: \_\_\_\_\_

AR Ref #: 12137494

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: VALID, shortage noted on POD

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_