

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900153

Credit Memo Amount: \$1,034.79

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5669482472_1-DR5886965474_1 Cust. PO #: see attached

Check #: 190751 Invoice #: _____

AR Ref #: 68556

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____