

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900150

Credit Memo Amount: \$1,186.07

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS121242467-CS142421059 Cust. PO #: see attached

Check #: 1985403 Invoice #: _____

AR Ref #: 68189

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____