

Chargeback Credit Memo Request Form

Date: 6/5/2019 Chargeback Case #: CB1900147

Credit Memo Amount: \$188.63

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4548666-1QVAR 4548668-1QVAR Cust. PO #: 6231716R 6217327C

Check #: 2200390 Invoice #: _____

AR Ref #: 12137482

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: _____

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: over 3 months dispute window, deducted in 1/7/2019 and WOD did not complete until 6/2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____