

Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900146

Credit Memo Amount: \$188.63

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4552329-1QVAR 4552331-1QVAR
4552332-1QVAR Cust. PO #: 6226674R 5107818K 6212971C

Check #: 2200390 Invoice #: _____

AR Ref #: 12137480

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied, we have no other evidence to re-challenge a shortage and it is from 2018.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____