

Chargeback Credit Memo Request Form

Date: 6/25/2019 Chargeback Case #: CB1900137

Credit Memo Amount: \$2,325.98

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS135784972~CS135014575 Cust. PO #: see attached

Check #: 1985403 Invoice #: _____

AR Ref #: 68185

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____