

Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900136

Credit Memo Amount: \$392.22

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS131991697/CS135597533/CS136369253 Cust. PO #: CS131991697/CS135597533/CS136369253

Check #: 1985403 Invoice #: _____

AR Ref #: 68185

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: incomplete shipment

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: valid - tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____