

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900129

Credit Memo Amount: \$512.28

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 142991712 154903712 194401912 Cust. PO #: 1429917 1549037 1944019

Check #: 1740457 Invoice #: 28191372 28286035 27254495

AR Ref #: 68769

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: UPS CLAIM

Investigator: April Huang,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____