

Chargeback Credit Memo Request Form

Date: 1/31/2019 Chargeback Case #: CB1900128

Credit Memo Amount: \$293.08

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 163304312 413603212 503342712 Cust. PO #: 1633043 4136032 5033427 5159830
515983012

Check #: 1740457 Invoice #: 28144484 27084397 27896051 28222277

AR Ref #: 68769

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____