

# Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900111

Credit Memo Amount: \$322.33

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R196921375SHTG/R303192592SHTG/R549137378SHTG/R6608 Cust. PO #: 11915197/12000932/11915175/11965697

Check #: 190751 Invoice #: \_\_\_\_\_

AR Ref #: 12137301

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao

Responsible Party: China Production

Note: Kohl's paid us back \$1098.04 denied the rest

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_