

# Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900110

Credit Memo Amount: \$257.20

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R097864379SHTG/R697058080SHTG Cust. PO #: 11850780/11954406

Check #: 190751 Invoice #: \_\_\_\_\_

AR Ref #: 12137299

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ITEM NOT RECEIVED

Investigator: Destiny Bishop,Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: valid, per LVM's investigation, validated as they short ship 6 carton on PO 11850780

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_