

Chargeback Credit Memo Request Form

Date: 1/29/2019 Chargeback Case #: CB1900108

Credit Memo Amount: \$144.00

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 8620409 Cust. PO #: 11836269

Check #: 190751 Invoice #: _____

AR Ref #: 12137515

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Compliance-Labeling

Detailed Description: UC03:Unusable GS1-128 barcode

Investigator: Destiny Bishop,Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: dispute denied, we have no other evidence to re-challenge since Kohl's claim that label is non scannable.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____