

Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900099

Credit Memo Amount: \$315.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 47236826 Cust. PO #: 4745982

Check #: 1735090 Invoice #: _____

AR Ref #: 68022

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: POD required

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: Disputed in May 2018 and it has been over 6 months and we did not receive any payback or response from Macy's. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____