

# Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900090

Credit Memo Amount: \$75.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 17213995 17213989 6741617 6749583 9973757 Cust. PO #: \_\_\_\_\_

Check #: 1738677 Invoice #: \_\_\_\_\_

AR Ref #: 12137240 12137242

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Your request was submitted on 1/10/2019 6:30:27 PM as Inquiry #1770979 for DEBIT-BUYER EXO VIA FEDPAY

Investigator: \_\_\_\_\_

Responsible Party: Warehouse-WOD

Note: macy's never paid us back on the mis-ship - over 6 months old request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_