

Chargeback Credit Memo Request Form

Date: 2/26/2019 Chargeback Case #: CB1900084

Credit Memo Amount: \$232.20

Customer ID: RAYFLAN Customer Name: Raymour & Flanigan

Chargeback Ref #: 12188IIRF20 Cust. PO #: _____

Check #: 1153270 Invoice #: 12188IIRF20

AR Ref #: 12137184

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Factory Damage

Investigator: Elaine

Responsible Party: Overseas Factory

Note: valid per Elaine:HZ office already created a claim#CRF-190019 to reclaim with factory

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____