

# Chargeback Credit Memo Request Form

Date: 2/26/2019 Chargeback Case #: CB1900083

Credit Memo Amount: \$464.40

Customer ID: RAYFLAN Customer Name: Raymour & Flanigan

Chargeback Ref #: 12238RF20 RF20134247WW Cust. PO #: \_\_\_\_\_

Check #: 1154143 Invoice #: 12238RF20 RF20134247WW

AR Ref #: 12137182

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Factory Damage

Investigator: Elaine

Responsible Party: Overseas Factory

Note: valid per Elaine, HZ office already created a claim#CRF-190019 to reclaim with factory

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_