

# Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900081

Credit Memo Amount: \$26.14

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R428750376SHTG Cust. PO #: 11897091

Check #: 189930 Invoice #: \_\_\_\_\_

AR Ref #: 12137022

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao

Responsible Party: China Production

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_