

Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1900080

Credit Memo Amount: \$12.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 60213658 Cust. PO #: 7376544

Check #: 1736924 Invoice #: _____

AR Ref #: 12137064

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Freight

Detailed Description: EMUL - PO 7376544; .25 HR DETENTION APPROVED BY MTO APPT 40996386 FB 4299974

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Reclaim to Customer

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____