

# Chargeback Credit Memo Request Form

Date: 6/26/2019 Chargeback Case #: CB1900074

Credit Memo Amount: \$782.20

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27355906SC - 27401860SC Cust. PO #: See Attachment

Check #: 88758176 Invoice #: 27355906 - 27401860

AR Ref #: 68043 68047

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_