

Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900071

Credit Memo Amount: \$217.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 28807777 28828184 Cust. PO #: 3272831

Check #: 1736924 Invoice #: 28807777 28828184

AR Ref #: 12137074

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: No/Unusable ASN-per ctn charge
No/Unusable ASN at Mdse Recpt

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: Dispute denied - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____