

# Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900070

Credit Memo Amount: \$120.90

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4555667 4555833 Cust. PO #: 1798893 2855996

Check #: 1736924 Invoice #: 4555667 4555833

AR Ref #: 12137056

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied, we have no other evidence to re-challenge a shortage and it is from 2018.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_