

Chargeback Credit Memo Request Form

Date: 1/15/2019 Chargeback Case #: CB1900052

Credit Memo Amount: \$1,548.00

Customer ID: NIZAMI Customer Name: G. S. Nizami

Chargeback Ref #: NZ-180529 Cust. PO #: _____

Check #: ACH120518 Invoice #: 4601239

AR Ref #: 12136985

Chargeback Reason: Damaged merchandise

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: The product got wet and damaged

Investigator: Li (Wendy) Wan

Responsible Party: Overseas Factory

Note: CONFIRMED DAMAGE BY WENDY WAN/SHADOW IN CHINA, WILL BE RECLAIMED WITH FACTORY

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____