

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900031

Credit Memo Amount: \$785.54

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 26864243 - 27520697 Cust. PO #: See Attachment

Check #: _____ Invoice #: _____

AR Ref #: _____

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____