

Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900029

Credit Memo Amount: \$378.80

Customer ID: MACY06 Customer Name: Macy's CFC01

Chargeback Ref #: 28601271 Cust. PO #: 9017318

Check #: 1735090 Invoice #: 28601271

AR Ref #: 12136806

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: MDSE NOT FOLDED IN OWN POLYBAG

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: China Production

Note: dispute denied - per Macy's merchandise received was not placed in individual polybags

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____