

Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900027

Credit Memo Amount: \$115.00

Customer ID: MACYAPL03 Customer Name: Macy's MMG APPAREL

Chargeback Ref #: 28600971 Cust. PO #: 8801408

Check #: 1735090 Invoice #: 28600971

AR Ref #: 12136800

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-UPC

Detailed Description: 50 MERCHANDISE NOT UPC MARKED

Investigator: Alexa Wang, Jenny Mu, Vivian Chen

Responsible Party: China Production

Note: dispute denied - This shipment was not floor ready because the merchandise did not have a UPC ticket.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____