

Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900026

Credit Memo Amount: \$100.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 28560220 Cust. PO #: 9017301

Check #: 1735090 Invoice #: 28560220

AR Ref #: 12136796

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied -It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____