

Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900023

Credit Memo Amount: \$290.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 28796750 28797621 28797622
28803207 28803208 Cust. PO #: 3976512

Check #: 1735090 Invoice #: 28796750 28797621 28797622 28803207
28803208

AR Ref #: 12136780

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: Mdse not 100% UPC marked

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: China Production

Note: DISPUTE DENIED - merchandise received was not placed in individual polybags

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____