

# Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900022

Credit Memo Amount: \$404.80

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 28787383 Cust. PO #: 4440752

Check #: 1735090 Invoice #: 28787383

AR Ref #: 12136780

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Packaging

Detailed Description: Mdse not placed in own polybag/Mdse not Securely Sealed

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Overseas Factory

Note: VALID - merchandise received was not placed in individual polybags

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_