

# Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900019

Credit Memo Amount: \$12.68

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 780716212 Cust. PO #: 7807162

Check #: 1735090 Invoice #: 27426621

AR Ref #: 68016

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID UPS CLAIM

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_