

Chargeback Credit Memo Request Form

Date: 3/15/2019 Chargeback Case #: CB1900018

Credit Memo Amount: \$82.69

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 348515412 521964412 538289412 732438512 Cust. PO #: 3485154 5219644 5382894 7324385

Check #: 1735090 Invoice #: 27734939 27571646 27399266 27774679

AR Ref #: 68016

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____