

Chargeback Credit Memo Request Form

Date: 1/28/2019 Chargeback Case #: CB1900017

Credit Memo Amount: \$108.26

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 426035612 598308812 Cust. PO #: 4260356 5983088

Check #: 1735090 Invoice #: 27549147 27582711

AR Ref #: 68016

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____