

Chargeback Credit Memo Request Form

Date: 6/24/2019 Chargeback Case #: CB1900012

Credit Memo Amount: \$264.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27339341SC Cust. PO #: 1DEPIKED

Check #: 88268359 Invoice #: 27339341

AR Ref #: 67721

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____