

# Chargeback Credit Memo Request Form

Date: 6/20/2019 Chargeback Case #: CB1900004

Credit Memo Amount: \$143.78

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27315510SC Cust. PO #: 6G8S121D

Check #: 87584964 Invoice #: 27315510

AR Ref #: 67746

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 27315510

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_