

Chargebacks > Chargeback details

# Chargeback details

In Full Delivery PO Down Confirmed No Dispute

## Summary



Chargeback ID  
102421803000

PO submitted quantity  
136

PO confirmed quantity  
132

Invoiced quantity  
132

Chargeback<sup>USD</sup> amount **1.87**

ASIN  
BOCNQQDMW5

Invoice paid quantity  
124

ASN quantity  
132

Defect quantity  
4

Purchase order  
4LUUQGGZ

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FEEDBACK

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## Reason for chargeback

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**What was the trigger for the chargeback?** Amazon found that you have down-confirmed the quantity for the PO-ASIN 4LUUQGGZ-BOCNQQDMW5 by 4.0 units, after the down-confirm cutoff of Nov 17, 2025, 12:00:00 AM plus 5 days. This caused a DOWNCONFIRMED infraction that caused this chargeback.

**What did you do to cause the defect and what is the benefit to fix this defect?** Amazon accepts down confirmation on purchase orders until 5 days after the ship window start date. However, you have down-confirmed (reduced the confirmed quantity in the PO) after this time period. Late down confirmations affects Amazon's buying plans and may result in Amazon not being able to meet our customer demands or create delays in delivering products to customers, potentially undermining customer trust.

**How can you prevent this chargeback?** If you are planning to down-confirm, do so within the stipulated time period of ship window start, plus 5 business days.