



Re: Incorrect Carton Information

From Tahirah Lee <tahirah.lee@ship8.com>

Date Thu 4/11/2024 7:31 AM

To Ping Gao <ping.gao@jlahome.com>

Cc Jamie Douse <jamie.douse@ship8.com>; Kristyl Ipsen <kristyl.ipsen@ship8.com>

Will do, thank you.

On Wed, Apr 10, 2024 at 9:15 PM Ping Gao <ping.gao@jlahome.com> wrote:

Hello Tahirah

Thank you and please go ahead to update the label and make inventory adjustment. we will deduct payment from factory. thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Tahirah Lee [mailto:tahirah.lee@ship8.com]

Sent: Wednesday, April 10, 2024 2:40 AM

To: Ping Gao

Cc: Jamie Douse; Kristyl Ipsen

Subject: Re: Incorrect Carton Information

Good morning Ping,

Yes, that is correct. 23 cartons, 46 pcs in total.

On Tue, Apr 9, 2024 at 9:19 PM Ping Gao <ping.gao@jlahome.com> wrote:

Hello Tahirah and Jamie

Is that mean only 23 cartons were found. that's all right?

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Jamie Douse [mailto:jamie.douse@ship8.com]

Sent: Tuesday, April 9, 2024 9:35 AM

To: Tahirah Lee

Cc: Ping Gao; Kristyl Ipsen

Subject: Re: Incorrect Carton Information

Hello Ping,

I check 346 of the DL10-1139 and all of them was good, 688 is in 000 bin to be shipped out.

On Tue, Apr 9, 2024 at 6:32 AM Tahirah Lee <tahirah.lee@ship8.com> wrote:

Hi Ping,

Ok, I will let you know.

On Mon, Apr 8, 2024 at 8:58 PM Ping Gao <ping.gao@jlahome.com> wrote:

Hello Tahirah

We are only checking DL10-1139 at this point. I don't think there is any carton were mixed in DL11-1144. Unless you think there is other possibility. If any carton found under DL10-1139 is DL11-1144, yes you will rework them. however please let me know how many. Thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Tahirah Lee [mailto:tahirah.lee@ship8.com]

Sent: Monday, April 8, 2024 6:58 AM

To: Ping Gao; Jamie Douse

Cc: Kristyl Ipsen

Subject: Re: Incorrect Carton Information

Hello Ping,

I'm just following up.

On Mon, Apr 8, 2024 at 6:43 AM Tahirah Lee <tahirah.lee@ship8.com> wrote:

Hi Ping,

Question, should we be reworking the DL11-1144?

DL11-1144 is where we found the discrepancy. Right now, there are 1470 pcs of DL11-1144 in 000.

On Mon, Apr 8, 2024 at 5:37 AM Tahirah Lee <tahirah.lee@ship8.com> wrote:

Hello Ping,

Will do. I will keep you posted.

On Mon, Apr 8, 2024 at 12:43 AM Ping Gao <ping.gao@jlahome.com> wrote:

Hello Tahirah

The inspection rework request is submitted. Please get all DL10-1139, Looks like that's all the inventory you have. let me know how many you found in total. you could tell by the carton size. thanks

RW20240406270

Po DL-230728 MSKU9105219 73 carton

MSKU0818435 961 carton

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Tahirah Lee [mailto:tahirah.lee@ship8.com]

Sent: Friday, April 5, 2024 4:43 AM

To: Ping Gao

Cc: Darrell Duckery; Rodney Dickey; Kristyl Ipsen

Subject: Re: Incorrect Carton Information

Noted with thanks.

On Fri, Apr 5, 2024 at 7:32 AM Ping Gao <ping.gao@jlahome.com> wrote:

Hi Tahirah

Yes the carton marking and what's inside show DL11-1144. Thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Tahirah Lee [mailto:tahirah.lee@ship8.com]

Sent: Friday, April 5, 2024 2:59 AM

To: Ping Gao

Cc: Darrell Duckery; Rodney Dickey; Kristyl Ipsen

Subject: Re: Incorrect Carton Information

Hi Ping,

Just to make sure, the correct item number is DL11-1144?

On Fri, Apr 5, 2024 at 5:46 AM Tahirah Lee <tahirah.lee@ship8.com> wrote:

Good Morning Ping,

Will do, thank you.

On Fri, Apr 5, 2024 at 1:10 AM Ping Gao <ping.gao@jlahome.com> wrote:

Hello Tahirah

We are going to submit rework for inspect all inventory coming from below two container. however this issue should catch during offload, I am wondering why it was not reported at that time? will provide the rework request soon. in the meantime you could relabel the carton with the correct item number. thanks

Po DL-230728 MSKU9105219 73 carton

MSKU0818435 961 carton

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Tahirah Lee [mailto:tahirah.lee@ship8.com]

Sent: Thursday, April 4, 2024 3:00 AM

To: Ping Gao

Cc: Darrell Duckery; Rodney Dickey; Kristyl Ipsen

Subject: Re: Incorrect Carton Information

Good Morning Ping,

We have 23 pcs.

On Wed, Apr 3, 2024 at 6:36 PM Ping Gao <ping.gao@jlahome.com> wrote:

Hello Tahirah

Do you know how many you found this issue? thanks

Best Regards

Ping Gao

Distribution Manager

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 358 | Fax: 510-490-2861 | E-mail: ping.gao@jlahome.com

From: Tahirah Lee [mailto:tahirah.lee@ship8.com]

Sent: Wednesday, April 3, 2024 10:52 AM

To: Ping Gao

Cc: Darrell Duckery; Rodney Dickey; Kristyl Ipsen

Subject: Incorrect Carton Information

Hi Ping,

Please see the attachments below.

UPC does not match the information on the outer carton.

This was a "do not belong item"

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Thank you,



SHIP8INC.

Tahirah D. Lee

Inventory Control, Rework & Returns Supervisor

311 International Trade Pkwy

Port Wentworth, GA 31407

O: 912-875-2828 Ext: 3824

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Thank you,



SHIP8INC.

Tahirah D. Lee

Inventory Control, Rework & Returns Supervisor

311 International Trade Pkwy

Port Wentworth, GA 31407

O: 912-875-2828 Ext: 3824

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Thank you,



SHIP8INC.

Tahirah D. Lee

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Thank you,



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Thank you,



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Thank you,



SHIP8INC.

Tahirah D. Lee

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Thank you,



SHIP8INC.

Tahirah D. Lee

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Thank you,



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Tahirah D. Lee

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Thank you,



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Tahirah D. Lee

Inventory Control, Rework & Returns Supervisor

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Port Wentworth, GA 31407

O: 912-875-2828 Ext: 3824

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image.png

Jamie Lee

Rework Lead

311 International Trade Parkway

Port Wentworth, Georgia 31407

jamie.douse@ship8.com

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Thank you,



SHIP8INC.

Tahirah D. Lee

Inventory Control, Rework & Returns Supervisor

311 International Trade Pkwy

Port Wentworth, GA 31407

O: 912-875-2828 Ext: 3824

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Thank you,



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Tahirah D. Lee

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