

JCP orders uploaded late

Sheila Therrian <sheila.therrian@jlahome.com>
 To: Laura Yee <laura.yee@jlahome.com>
 Cc: janis.auyang@jlahome.com

Hi Laura, fyi...please see below from JCP.

A full reversal has been submitted.

Fiscal Week	Original Reference #	Subdivision	Error Description	Expense Offset \$	Reversal Offset \$	Net Offset \$
38/2025	6679116	717	SHIPPED 3+ DAYS LATE	\$6.92	\$ -6.92	\$0
38/2025	6679121	719	SHIPPED 3+ DAYS LATE	\$17.13	\$ -17.13	\$0
38/2025	6679128	720	SHIPPED 3+ DAYS LATE	\$38.90	\$ -38.9	\$0
38/2025	6679132	722	SHIPPED 3+ DAYS LATE	\$22.79	\$ -22.79	\$0
38/2025	6679139	723	SHIPPED 3+ DAYS LATE	\$66.93	\$ -66.93	\$0
38/2025	6679161	726	SHIPPED 3+ DAYS LATE	\$68.09	\$ -68.09	\$0
38/2025	6679192	740	SHIPPED 3+ DAYS LATE	\$7.35	\$ -7.35	\$0
38/2025	6679195	743	SHIPPED 1-2 DAYS LATE	\$4.56	\$ -4.56	\$0
38/2025	6679196	743	SHIPPED 3+ DAYS LATE	\$45.38	\$ -45.38	\$0
			Total	\$278.05	\$-278.05	\$0

Veronica

Supplier Performance, JCPenney

SCHELP-sm@catalystbrands.com

Sheila Therrian

VP Sales

JLA Home

214-893-3324

From: Laura Yee <laura.yee@jlahome.com>
 Sent: Wednesday, November 12, 2025 1:02 PM
 To: Sheila Therrian <sheila.therrian@jlahome.com>
 Subject: Re: JCP orders uploaded late

Hi Sheila,

Here you go, thanks

REF# FULL PO

6679195-COMP 210502531_743

6679116-COMP 327220331_717

6679121-COMP 327220485_719

6679132-COMP 327219903_722

6679192-COMP 210278308_740
6679128-COMP 210278290_720
6679128-COMP 327219806_720
6679128-COMP 327220244_720
6679196-COMP 210278204_743
6679196-COMP 327220026_743
6679161-COMP 210278351_726
6679161-COMP 327219778_726
6679161-COMP 327220079_726
6679161-COMP 327220227_726
6679139-COMP 210278088_723
6679139-COMP 210278318_723
6679139-COMP 210323059_723
6679139-COMP 327219973_723

Best Regards,

Laura Yee
Compliance Specialist / Distribution
E&E Co Ltd DBA JLA Home
Tel: 510-490-9788 x 398 | Email: laura.yee@jlahome.com

On Wed, Nov 12, 2025 at 10:54 AM Sheila Therrian <sheila.therrian@jlahome.com> wrote:

Hi Laura,

JCP asked for the compliance reference number for the deduction.

Thanks,

Sheila Therrian
VP Sales
JLA Home
214-893-3324

From: Laura Yee <laura.yee@jlahome.com>
Sent: Tuesday, November 11, 2025 4:09 PM
To: Sheila Therrian <sheila.therrian@jlahome.com>
Subject: Re: JCP orders uploaded late

Hi Sheila,

I am looking at a late ship chargeback for JCP. For all but 1 PO, we received the EDI files on 10/17, but the Customer Order date says 10/10.

I checked if they were stuck in error on our end, but that was not the case. Can you please have them verify if they sent the 850 file late? Thanks

Best Regards,

Laura Yee

Compliance Specialist / Distribution

E&E Co Ltd DBA JLA Home

Tel: 510-490-9788 x 398 | Email: laura.yee@jlahome.com

On Tue, Nov 11, 2025 at 1:03 PM malijun@syncsoftinc.com <malijun@syncsoftinc.com> wrote:

Hi Laura,

We received the EDI 850 file of the order 210278088_723 on 10/17, but the custoer order date is 10/10. Please check it with JCP whether they sent the EDI 850 late.

Interchanges

Transmission Type:	<input type="text" value=""/>	Partner:	JC
ISA No.:	<input type="text" value=""/>	GS No.:	
Document No.:	210278088_723	Ref. Data:	
Message:	<input type="text" value=""/>		

Items:1 Page number:1/1 Paginal:25 items

<input type="checkbox"/>	Partner	EDI Type	Document No.	Ref. Data	ACK	Import Sta
<input type="checkbox"/>	JCPENNEY01	850	<u>210278088_723 ...</u>		Successful	<u>Successful</u>

Thanks,
Hawk

From: [Laura Yee](#)
Date: 2025-11-11 12:48
To: [malijun](#)
CC: [eechelpdesk](#)
Subject: JCP orders uploaded late

Hi Hawk,

I was looking at a JCP CB. The **order received** and **upload date** are 2 days earlier than the expected ship date. Normally, it's just the upload that gets delayed if PO is stuck in error, so I am

All but 1 order shows Receive date of 10/17, and on the Sales Order page, the Order date shows 10/10

Do you mind checking? Thanks

Best Regards,

Laura Yee
Compliance Specialist / Distribution

