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Chargeback ID: 1990046859 Charged

ASN accuracy [Learn more](#)

Purchase order #	Vendor code	Marketplace	Dispute By	Chargeback amount
6LRWPR1B	JLAH9	US	Aug 22, 2025, 12:36:00 PM UTC	\$0.70

Issue
ASN accuracy
 ASN accuracy

- Summary
- Reason for chargeback**
- Raise a dispute

What was the trigger for the chargeback?

On Jul 16, 2025, 12:00:00 AM Amazon received shipment for 6LRWPR1B and B08X45XFKS for which no ASN was sent at the time it arrived at Amazon.

What did you actually do to cause the defect and what was the impact to Amazon's customers?

Failed to send or sent ASN after shipment arrived at Amazon fulfillment center.

What is the granularity of this chargeback? The decision to generate the chargeback is determined systematically, therefore even if the ASN is sent by the vendor seconds after it is checked in at the site, the record is eligible for a chargeback.

How did Amazon decide my chargeback amount?

If you had a compliance rate of 95 % then chargeback amount is 2% of cost of the product. If you had a compliance rate between 70% - 95% then chargeback amount is 4% of cost of the product for If you had a compliance rate below 70% then chargeback amount is 6% of cost of the product for

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FEEDBACK X