

Subject: Dispute of Fill Rate Deduction – Root Cause Explanation

Dear Walmart Dispute Team,

We would like to dispute the recent fill rate deduction, as the majority of the reported shortages—approximately 90%—were due to factors beyond our control. Specifically:

- Walmart had previously pulled significantly higher-than-forecasted units, which depleted our safety stock ahead of schedule.
- In addition, vessel delays and extended transit times further impacted our ability to replenish inventory in time to meet subsequent orders.

Given these circumstances, we respectfully request a reversal of the deduction. Please let us know if further documentation is needed.

Thank you for your attention.

Invoice Number	DC Number	Store Number	Division	Microfilm Number	Invoice Date	Invoice Amount(\$)	Date Paid	Discount(\$)	Amount Paid(\$)	DEDUCTION CODE
700007158200426	0	9000	5	908028610	5/27/2025	-4,062.48	5/29/2025	0	-4,062.48	COMPLIANCE BILLING [0762